U. S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OKLAHOMA CITY AREA INDIAN HEALTH SERVICE OFFICE OF HUMAN RESOURCES



(Temporary Appointment Not-To-Exceed 13 months)

<u>DUTY LOCATION:</u> W.W. Hastings Indian Hospital, Tahlequah, Oklahoma **STARTING SALARY:** May be adjusted on Present/Former Federal Employees GS-4: \$24,641 per annum; GS-5: \$27,569 per annum

PROMOTION POTENTIAL: None Beyond GS-5 **RELOCATION EXPENSES:** Not Authorized

SUPERVISORY/MANAGERIAL: No

AREA OF CONSIDERATION: Tahlequah Commuting

DESCRIPTION OF ASSIGNMENT: Incumbent interviews patients to obtain pertinent patient registration information, i.e., demographic and insurance information. Assists patients in completing new or updated forms for the Patient Registration System (RPMS). Determines eligibility of patients seeking health care by obtaining documentary proof of tribal membership or certificate of Indian blood, according to IHS guidelines. Identifies patients whose health benefits are subject to prior approval to determine the extent of health care for inpatient and outpatient visits. Obtains signatures for file on required form for alternate resources and contract health services. Maintains, key-enters, updates and verifies all alternate resources data necessary for patient registration and for accurate billing through the use of the RPMS Patient Registration System. Obtains photocopies of third party recipient health cards, explaining the program to beneficiaries. Interview patients to obtain information to initiate a new health record and/or communicate to Medical Records to reactivate a retired/stored record. Initiates all admitting forms to complete the admission with current patient data. Initiates patient identification bands for all admissions.

INDIAN PREFERENCE: In the filling of this position by appointment, promotion, transfer, reassignment, reinstatement, or any other personnel action, we are required by law to give absolute preference in selection to qualified Indian preference candidates. Eligibility will be determined from current Indian Health Service Policy.

EQUAL EMPLOYMENT: Except for Indian Preference, consideration will be made without regard to any non-merit factor such as race, color, religion, sex, sexual orientation, national origin, politics, disabilities, marital status, age, or membership or non-membership in any employee organization.

REASONABLE ACCOMODATIONS: Reasonable accommodations will be made for qualified applicants or employees with disabilities, except when so doing would impose an undue hardship on the Indian Health Service.

MULTIPLE GRADE ANNOUNCEMENT: Announcement at the multiple grade interval is intended as a mechanism of providing consideration for the greatest number of potential candidates. This position may be filled at any level, dependent upon the applicant's demonstrated ability, experience, and other qualifying criteria. If the position is filled at less than the upper level, there is NO commitment for future promotions, based solely on selection resulting from this announcement. Conversely, if the employee demonstrates the ability to perform at a higher level, is recommended by the supervisor, and otherwise meets the qualifications, he/she may be promoted without further competition under the Area Merit Promotion Program, however for temporary positions, conversion without competition may not be possible unless the selectee was within reach at the higher grade on the initial certificate of eligibles. Also, no further competition is required if it becomes necessary through the reclassification process to upgrade the position.

SELECTIVE SERVICE CERTIFICATION: If you are a male born after December 31, 1959, and you want to be employed by the Federal Government, you must (subject to certain exemptions) be registered with the Selective Service System.

WHO MAY APPLY:

MERIT PROMOTION PLAN (MPP) CANDIDATES - Applications will be accepted from status eligibles (e.g. reinstatement eligibles and current permanent employees in the competitive Federal service), from current IHS employees who are eligible for Indian Preference, and from individuals who are eligible for excepted appointment in IHS under some other authority (e.g. handicapped authority, etc.). Those MPP candidates eligible for Indian Preference, who so desire, may also apply under ESEP provisions by indicating on their application, "Consideration under both MPP and ESEP". Other than above, non-status eligibles are not included in the area of consideration.

EXCEPTED SERVICE EXAMINING PLAN (ESEP) CANDIDATES - Applications will be accepted from individuals entitled to Indian Preference who wish consideration for excepted appointment in IHS, under the authority of 5 C.F.R., Part 213, Schedule A 213.3116(B)(8).

<u>VETERANS PREFERENCE</u> - Preference eligibles or veterans who have been separated from the armed forces under honorable conditions after 3 years or more of continuous active service may apply.

INFORMATION ON CAREER TRANSITION ASSISTANCE PLANS:

INFORMATION FOR DEPARTMENT OF HEALTH AND HUMAN SERVICES (DHHS) SURPLUS OR DISPLACED EMPLOYEES REQUESTING SPECIAL SELECTION PRIORITY UNDER THE DHHS CAREER TRANSITION ASSISTANCE PLAN (CTAP).

If you are currently a DHHS/IHS employee who has received a Reduction in Force (RIF) separation notice or a Certificate of Expected Separation (CES), or notice of proposed separation for declining a directed reassignment or transfer of function outside of the local commuting area, you may be entitled to Special Selection Priority under CTAP. To receive this Special Selection Priority you must:

- 1. Be a current DHHS career or career-conditional (tenure group I or II) employee in the competitive or excepted service who has received a RIF separation notice or a Certificate of Expected Separation (CES) and, the date of the RIF separation has not passed and you are still on the rolls of DHHS. YOU MUST SUBMIT A COPY OF THE RIF SEPARATION NOTICE OR CES ALONG WITH YOUR APPLICATION.
- 2. Be applying for a DHHS/IHS position that is at or below the grade level of the position from which you are being separated. (Note: If applying for DHHS position outside IHS, employee may need competitive status.) The position must not have a greater promotion potential than the position from which you are being separated.
- 3. Have a current (or last) performance rating of record of at least fully successful or equivalent. This <u>must</u> be submitted with your application package.
- 4. Be currently employed by DHHS in the same commuting area of the position for which you are requesting Special Selection Priority. For IHS employees occupying positions at grade GS-9 and above (or wage grade equivalent), Special Selection Priority is extended nation-wide when applying for IHS positions at grade 9 and above.
- 5. File your application by the vacancy announcement closing date, or within seven workdays after receiving notification of vacancy whichever is longer, and meet all the application criteria (e.g., submit all required documentation, etc.).
- 6. Meet the qualifications for the position, any documented selective factor, physical requirements and be rated * "well-qualified".

INFORMATION FOR DISPLACED EMPLOYEES REQUESTING SPECIAL SELECTION PRIORITY UNDER OPM'S INTERAGENCY CAREER TRANSITION ASSISTANCE PLAN (ICTAP). Displaced employee means a current or former career or career-conditional competitive service employee, in tenure group I or II, who has received a specific RIF separation notice or meets one of the following conditions cited under 1. A.

If you are a displaced Federal employee you may be entitled to receive Special Selection Priority under the ICTAP. Eligibility expires one year after separation. To receive this Special Selection Priority, you must:

- 1. Be a displaced Federal employee. You must submit a copy of the appropriate documentation such as RIF separation notice, a letter from OPM or your agency documenting your Special Selection Priority status with your application package. The following categories of candidates are considered displaced employees.
 - A. Current or former career or career-conditional (tenure group I or II) competitive service employees who:
 - 1. Received a specific RIF separation notice; or
 - 2. Separated because of a compensable injury, whose compensation has been terminated, and whose former agency certifies that it is unable to place; or
 - 3. Retired with a disability and whose disability annuity has been or is being terminated; or
 - 4. Upon receipt of a RIF separation notice retired on the effective date of the RIF and submits a Standard Form 50 that indicates "Retirement in lieu of RIF"; or
 - 5. Retired under the discontinued service retirement option; or
 - 6. Were separated, or to be separated, because they declined a transfer of function or directed reassignment to another commuting area.

<u>OR</u>

- B. Former Military Reserve or National Guard Technicians who are receiving a special Office of Personnel Management (OPM) disability retirement annuity under section 8337(h) or 8456 of Title 5 United States Code.
- 2. Be applying for a position at or below the grade level of the position from which you have been separated. The position must not have a greater promotion potential than the position from which you were separated.
- 3. Have a current (or last) performance rating of record of at least fully successful or equivalent. This must be submitted with your application package. (This requirement does not apply to candidates who are eligible due to compensable injury or disability retirement).
- 4. Occupy or be displaced from a position in the same local commuting area of the position for which you are requesting Special Selection Priority.
- 5. File your application by the vacancy announcement closing date and meet all the application criteria (e.g., submit all required documentation, etc.).
- 6. Be rated *"well-qualified" for the position including documented selective factors, quality ranking factors, physical requirements with reasonable accommodations and is able to satisfactorily perform the duties of the position upon entry.
 - *"Well-qualified" employees are eligible employees who satisfy all education, experience, and knowledge, skills, and abilities (KSA) factor(s) for this vacant position. Well qualified employees are those who meet the above average range of a four-level crediting plan for all KSA factor(s).

CONDITIONS OF EMPLOYMENT:

work at a Service Unit.

- 1. Full-Time Temporary Appointment Not-To-Exceed 13 Months (subject to termination at any time).
- 2. <u>IMMUNIZATION REQUIREMENT-</u> In accordance with the IHS Employee Immunization policy, selectee will be required to be immunized against measles and rubella by providing documentation/proof of immunity to measles and rubella prior to entrance on duty. Exceptions are persons born before 1957 who are not required to take the measles vaccine or provide proof of immunity. Special consideration may be allowed to individuals who are allergic to a component of vaccine or have a history of severe reaction to a vaccine or who are currently pregnant. This applies to candidates for positions in any Service Unit or any Area Office position which requires regular
- 3. In accordance with the Child Care Services Act, applicants must complete the attached addendum and submit it to the Human Resources Office with their application.
- 4. Before hiring, IHS will ask you to complete an "OF-306 Declaration for Federal Employment" (OF-306 Revised January 2001) to determine your suitability for federal employment, to authorize a background investigation and to certify the accuracy of all information in your application. If you make a false statement in any part of your application, you may not be hired; you may be fired after you begin work; or you may be fined or jailed. This form must be submitted within 10 workdays of your tentative job offer. You may submit the completed OF-306 with your application.
- 5. Subject to rotating shifts, holiday and weekend work.

APPLICATION PROCEDURES

SUBMIT APPLICATION TO THE FOLLOWING ADDRESS: W.W. Hastings Indian Hospital, Human Resources, 100 S. Bliss, Tahlequah, Oklahoma 74464. ALL APPLICATIONS AND FORMS MUST ACTUALLY BE RECEIVED IN THE HUMAN RESOURCES OFFICE BY 4:30 P.M. ON THE CLOSING DATE. All applications become the property of the Human Resources Office and will not be returned. Therefore all original documents and the completed application forms should be duplicated before being submitted. ELECTRONICALLY FILED APPLICATIONS WILL BE ACCEPTED. FAXED APPLICATIONS WILL NOT BE ACCEPTED. We do not fax vacancy announcements. For further information or application forms call the Human Resources Office at 918.207.3701. Forms may also be available at nearest IHS facility. Vacancy announcements may also be downloaded from the OPM Website – USAJOBS at www.usajobs.opm.gov or IHS Website at https://www.ihs.gov. The IHS Website has current vacancy locations listed.

EMAIL APPLICATIONS: Applications should be sent as email attachments to: wwh.jobs@mail.ihs.gov

The Vacancy Announcement Number must be included in the subject line of the email. Required forms may be sent as email attachments, may be faxed, or sent as hard copy. Application materials provided by different means must be cross-referenced so they may be combined at the Human Resources Office. Applicants are responsible for ensuring that application materials are formatted in a manner that will transmit successfully.

<u>APPLICATION FORMS</u> LISTED BELOW MUST BE SUBMITTED AND INDIVIDUALLY IDENTIFIED BY ANNOUNCEMENT # <u>TAH 06-06</u>

- 1. The Federal Government does not require a standard application form for most jobs, but certain information is needed to evaluate your qualifications and determine if you meet legal requirements for Federal employment.
 - Applicants must submit <u>one</u> of the following: (1) <u>OF-612</u> (Optional Application for Federal Employment), (2) <u>SF-171</u> (Application for Federal Employment), (3) <u>Resume</u>, or (4) any <u>other written application format</u>. **For (3) and (4) see "ADDITIONAL INFORMATION REQUIRED FOR RESUMES AND" section below.** On the SF-171, items 37-47 should not be completed. Position Descriptions will not be accepted.
- 2. Verification of Indian Preference: Applicants who wish to receive Indian Preference, must submit a copy of a properly completed and signed Bureau of Indian Affairs (BIA) certification form, 4432, "Verification of Indian Preference for Employment in BIA and IHS ONLY," that he/she is an Indian as defined by Part 7, Chapter 3, "Indian Preference," Indian Health Manual (03/14/2001). An equivalent form is acceptable only when issued by a Tribe authorized by P.L. 93-638 contract to perform the certification functions on behalf of the BIA. Current employees with acceptable proof (as identified above) on file in their Official Personnel Folder are still required to submit a copy of such proof with their applications. Current employees who were employed by IHS on February 16, 1978 and who received preference according to the rules and procedures in effect at the time preference was granted, and who have been continuously employed with IHS, must submit a copy of the proof they submitted at the time preference was granted. All applicants must submit documentation satisfying one of the above requirements by closing date of the announcement.
- 3. <u>Copy of latest Personnel Action (SF-50)</u>, if a current or former Federal Employee, <u>and</u> if requesting Reinstatement Eligibility, the <u>SF-50 proof</u> of Career or Career-Conditional Status must be submitted.
- 4. If claiming <u>Veterans Preference</u>, a copy of all <u>DD-214 forms</u>, one for each period of service, and, if claiming 10 point Veterans Preference, and <u>SF-15 with all supporting documents</u>.
- 5. Attached "Addendum to Declaration for Federal Employment (IHS) in Child Care and Indian Child Care Worker Positions" for civil service and commissioned corps applicants. This OMB Approved Form No. 0917-0028 is available at nearest IHS Facility.
- 6. A copy of your most recent performance appraisal (required for current Federal employees).
- 7. Narrative Statement, related to the Quality Ranking Knowledges, Skills, and Abilities (KSA's) as outlined in Evaluation Methods.
- 8. <u>A copy of college transcript(s)</u>, listing the college courses and credits earned, is required in order to receive appropriate credit for education. When allowed by Qualification Standards, copies of training certificates (non-college) must be submitted for appropriate credit.
- 9. Proof of typing proficiency is required as indicated under the "TYPING/OFFICE AUTOMATION (OA) REQUIREMENTS" in the QUALIFICATION REQUIREMENT section.

ADDITIONAL INFORMATION REQUIRED FOR RESUMES AND OTHER APPLICATION FORMATS:

Resumes or other application formats must contain all of the information listed below in sufficient detail to enable the Human Resources Office to make a determination that you have the required qualifications for the position. Applicants for positions in some occupational series must meet certification, licensure, or registration requirements, if required by law, in addition to meeting experience and/or educational requirements. SPECIFICALLY, THE INFORMATION PROVIDED UNDER #6 (HIGH SCHOOL), #7 (COLLEGES AND UNIVERSITIES), #8 (WORK EXPERIENCE), AND #10 (JOB-RELATED TRAINING) WILL BE USED TO EVALUATE YOUR QUALIFICATIONS FOR THIS POSITION. FAILURE TO INCLUDE ANY OF THE INFORMATION LISTED BELOW MAY RESULT IN LOSS OF CONSIDERATION FOR THIS POSITION. ADDITIONAL INFORMATION WILL NOT BE SOLICITED BY THIS OFFICE.

- 1. Announcement Number, Title and Grade of the job for which you are applying.
- 2. Full Name, Mailing Address (with Zip Code) and Day and Evening Phone Numbers (with Area Codes).
- 3. Social Security Number.
- 4. Country of Citizenship.
- 5. Highest Federal civilian grade held (give Job Series and Dates held).
- 6. High School Name, City, State (Zip Code if known), and date of Diploma or GED.
- 7. College and University Credit/Degrees Name, City, State (Zip Code if known), Majors, Type and Year of any Degrees received (if no Degree show Total Semester or Quarter-Hours earned).
- 8. Work Experience (paid and non-paid) Job Title (include series and grade if Federal job), Duties and Accomplishments, Employer's Name and Address, Supervisor's Name and Phone Number, Starting and Ending Dates (month, day and year), Hours Per Week, and Salary.
- 9. Indicate if we may contact your current Supervisor.
- 10. Job-related Training Courses, Skills, Honors, Awards, Special Accomplishments.

NOTE: PERSONS WHO SUBMIT INCOMPLETE APPLICATIONS WILL BE GIVEN CREDIT ONLY FOR THE INFORMATION THEY PROVIDE AND MAY NOT, THEREFORE, RECEIVE FULL CREDIT FOR THEIR VETERAN PREFERENCE, INDIAN PREFERENCE, EDUCATION, TRAINING AND/OR EXPERIENCE. All application forms are subject to verification. Therefore, careful attention should be given to the information provided. Fraudulent statements or any form of misrepresentation in the application process could result in loss of consideration for this position and/or a determination of unsuitability for Federal employment.

LEGAL AND REGULATORY REQUIREMENTS: Candidates must meet all requirements cited in the following "qualifications required section" within 30 days after the closing date of the vacancy announcement.

QUALIFICATION REQUIREMENTS

Excepted Service Indian Preference applicants, both those who apply under the Excepted Service Examining Plan (ESEP) and those who are currently on permanent appointment in Indian Health Service, will be rated in accordance with the Indian Health Service Excepted Service Qualification Standards (if established). Normally, Competitive Service Indian Preference applicants will be rated in accordance with the Office of Personnel Management (OPM) Qualification Standards Handbook, however, these applicants who wish to be considered under the ESEP will be rated separately under the IHS Excepted Service Qualification Standards, or under both standards, if requested. All Non-Indian Preference applicants will be considered under OPM Qualification Standards. The two Qualification Standards are essentially the same, however, any Time-In-Grade requirements will not apply to ESEP applicants. Your description of work experience, level of responsibility, and accomplishments will be used to determine that you meet these requirements.

QUALIFICATIONS REQUIRED:

GS-4: One (1) year of General Experience OR two (2) years of education above high school.

GS-5: One (1) year of Specialized Experience equivalent to GS-4 OR four (4) years of education above high school.

<u>General Experience:</u> Progressively responsible clerical, office, or other work which indicates ability to acquire the particular knowledge and skills needed to perform the duties of the position to be filled.

<u>Specialized Experience</u>: Experience that equipped the applicant with the particular knowledge, skills, and abilities (KSA's) to perform successfully the duties of the position, and that is typically related in or related to the position to be filled. Experience in obtaining and processing demographic and insurance information for patient registration, alternate resources, contract health services and related purposes. To be creditable, specialized experience must have been equivalent to at least the next lower grade.

TYPING/OFFICE AUTOMATION (OA) REQUIREMENTS:

FEDERAL EMPLOYEES (PERMANENT AND THOSE IN TEMPORARY APPOINTMENTS OVER 30 DAYS) - **Presently in a position titled** with the word "Typing", "Steno", or "OA". Typing Performance Test results or self-certification will not be required, if a copy of the latest SF-50 is submitted indicating a current title of Typing, Steno or OA.

<u>ALL OTHER APPLICANTS</u> - One of the following <u>must be submitted with your application</u> indicating possession of the required minimum standard typing skill based on a five (5) minute test (40 words per minute with three (3) or fewer errors):

1. <u>Acceptable Typing Performance Test Results</u>, not more than three years old and in the form of a copy of an Office of Personnel Management Notice of Rating or test certification from any State Employment Office, or Business or Vocation School,

American Indian Education Training and Employment Center. Test results without date, signature of official administering test, typing speed, and number of errors cannot be considered, which will result in an ineligible rating.

OR

2. <u>Self-Prepared Certification Statement: Applicants may self-certify their proficiency by submitting a self-certification statement with their application, which must include wpm, original signature and date.</u>

OR

3. <u>Self-Certification Statement:</u> Applicants may also self-certify their proficiency by completing and submitting the attached <u>SELF-CERTIFICATION STATEMENT</u> with their application.

EVALUATION METHODS: When required by Personnel Regulations, an evaluation will also be made to the extent to which experience, education, training, self-development, outside activities, and/or awards demonstrate that basically qualified applicants possess the Ranking KSA's described below. This will determine the Highly qualified applicants among the Basically qualified eligibles. Measurement of possession of the KSA's will be accomplished through review of the Application forms, performance appraisals (MPP candidates only), the Narrative Statement related to the KSA's, employment interviews and reference check results.

Ranking KSA's:

- Knowledge of medical terminology.
- 2. Knowledge of eligibility requirements of the IHS programs.
- 3. Ability to communicate effectively with the public for the purpose of giving and obtaining information.
- 4. Skill in operating electric typewriter or word processor.

SELECTION FOR THIS POSITION WILL BE IN ACCORDANCE WITH THE INDIAN PREFERENCE POLICIES OF THE INDIAN HEALTH SERVICE AND THE OKLAHOMA AREA. CANDIDATES, IF CLAIMING INDIAN PREFERENCE, MUST FURNISH THE APPROPRIATE DOCUMENTATION AS EXPLAINED UNDER "APPLICATION PROCEDURES" OR WILL BE CONSIDERED AS A NON-INDIAN CANDIDATE ONLY.

RECRUITMENT CASE FILE CONTACT:

Deborah Vance Human Resources Assistant (JR# TAH-06-029260)

DVANCE/dsv/102005/H:\HR\staff\tah 06-06.679-4-5.doc

Addendum to Declaration for Federal Employment (OF 306) Indian Health Service Child Care & Indian Child Care Worker Positions

Namo	e:	Social Security Number:
	(Please print)	
Job Title in Announcement:		Announcement Number:
contain		v 101-647, requires that employment applications for Federal child care positions ver been arrested for or charged with a crime involving a child and for the
of Heal	th and Human Services that involve regular con	ublic Law 101-630, contains a related requirement for positions in the Department tact with or control over Indian children. The agency must ensure that persons or pleaded nolo contendere or guilty to certain crimes.
To ass	ure compliance with the above laws, the fol	llowing questions are added to the Declaration for Federal Employment:
1)	[If YES, provide the date, explanation of	the violation, disposition of the arrest or charge, place of the police department or court involved.]
2)	misdemeanor offense under Federal, Stat	ntered a plea of nolo contendere (no contest) or guilty to, any felonious or te, or tribal law involving crimes of violence; sexual assault, molestation, rimes against persons; or offenses committed against children? YES
	[If YES, provide the date, explanation of and the name and address of the police a	the violation, disposition of the arrest or charge, place of occurrence,
\$2,000 unders	or 5 years imprisonment, or both; and (2) l	made under penalty of perjury, which is punishable by fines of up to I have received notice that a criminal check will be conducted. I nal history report made available to the Indian Health Service and my right y information contained in the report.
Applic	cant's Signature (sign in ink)	 Date

Public Burden Statement: In accordance with Paperwork Reduction Act (5 CFR 1320.8 (b)(3), a Federal agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Respondents must be informed (on the reporting instrument, in instructions, or in a cover letter) the reasons for which the information will be collected; the way the information will be used to further the proper performance of the functions of the agency; whether responses to the collection of the information are voluntary, required to obtain a benefit (citing authority), or mandatory (citing authority); and the nature and extent of confidentiality to be provided, if any (citing authority). Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the necessary data, and completing and reviewing the collection information. Send comments regarding the burden estimate or any other aspect of this collection of information to the IHS PRA Information Collection Clearance Staff, 12300 Twinbrook Parkway, Suite 450, Rockville, MD 20852. Please do not send completed data collection instruments to this address.

FORM APPROVED: O.M.B. NO. 0917-0028 Expires 11/30/2005

DEPARTMENT OF HEALTH AND HUMAN SERVICES INDIAN HEALTH SERVICE OKLAHOMA CITY AREA OFFICE

SELF-CERTIFICATION STATEMENT

In addition to meeting experience or education requirements, applicants must show possession of the following skill:

40 WORDS PER MINUTE TYPING SPEED WITH THREE (3) OR FEWER ERRORS

This position requires the services of a fully qualified typist. Applicants electing to self-certify their typing speed must include in the application, an appropriate self-certification statement, or they will be rated ineligible and receive no further consideration.

EACH APPLICANT MUST COMPLETE SELF-CERTIFCATION OF QUALIFICATIONS.

Please submit a self-certification statement with your application. You may submit the following statement or a similar statement.

I certify that I can type 40 words per minute, with no more than three (3) errors.				
APPLICANT'S SIGNATURE:	DATE:			